

Hear Peter discuss *The Good Landlord* in this two-part radio interview produced by Kevin Bunzeluk of LifeStyle Housing, (www.lifestylehousing.ca). Show aired on 102.7 FM, Thunder Bay, Ontario

Part I: 27 mins.

<http://lifestylehousing.ca/ep-060-the-good-landlord-with-peter-shapiro/>

Part II: 28 mins

<http://lifestylehousing.ca/ep-061-the-good-landlord-part-2-with-peter-shapiro/>

Interview includes:

1. Personal background, entry into real estate
2. Introduction to: *The Good Landlord - A Guide to Making a Profit While Making a Difference*
3. The five major mistakes landlords make when dealing with tenants, and how to avoid them
 - straying from the law
 - losing your cool
 - failing to communicate
 - failing to establish a paper trail
 - not using lawyers effectively
4. Tips for how to communicate, build relationships and resolve conflicts more effectively
5. Using Two-track resolution to resolve eviction disputes